

Quarterly Dialysis Facility Care Compare on Medicare.gov -- Preview Report for April 2022 Refresh

- **This Quarterly DFCC Preview Report includes data specific to CCN(s): XXXXXX**

- **Purpose of the Report**

This report provides you with advance notice of the updated measures for your facility that will be reported on the Dialysis Facility Care Compare (DFCC) website (<https://www.medicare.gov/care-compare/>).

- **Overview**

This report was created for all Medicare certified dialysis facilities that are operating according to DFCC in January 2022. For this quarter, the report contains two tables. The measures reported in the Table "Quarterly Dialysis Facility Care Compare Preview" on page 2 will be reported on the DFCC website and available in the DFCC downloadable databases at <https://data.cms.gov/provider-data/> in April 2022. Table 1 shows detailed information about the ICH CAHPS (In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems) measures.

Description of the methodology for the measures in this report can be found in the *Guide to the Quarterly Dialysis Facility Care Compare Report* which is available on the DialysisData website at www.dialysisdata.org.

- **What's New This Quarter**

The quality measures and patient care star ratings have not been reported this quarter. Only the ICH CAHPS patient experience of care measures have been updated, using fall 2020 and spring 2021 data.

- **How to Submit Comments**

This preview period will be held during **February 1, 2022 - February 15, 2022**. During the entire preview period, you may submit comments to CMS on the measures included in this report. Your comments will be shared with CMS but will not appear on the DFCC website. Please visit the www.dialysisdata.org website, log on to view your report, and click on the **Comments & Inquiries** tab. If you have questions after the comment period is closed, please contact us directly at dialysisdata@umich.edu or 1-855-764-2885.

Prepared by

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Quarterly Dialysis Facility Care Compare Preview: The following table displays measures for this facility as they will appear on the DFCC website. Please refer to Table 1 for more information on patient experience of care. Patient survey results are updated semi-annually in April and October. For a complete description of the methods used to calculate the statistics in this report, please see the *Guide to the Quarterly Dialysis Facility Care Compare Report*. The *Guide* is available on the Dialysis Data website at www.dialysisdata.org.

Measure Name		This Facility	
1	Survey of patients' experiences table^{*1} (Fall 2020-Spring 2021, Table 1)	% of Always (Yes) Responses	Star Rating
1.1	Kidney doctors' communication and caring	56%	★☆☆☆☆
1.2	Dialysis center staff care and operations	65%	★★★★☆
1.3	Providing information to patients	80%	★★★★☆
1.4	Rating of kidney doctors	47%	★★☆☆☆
1.5	Rating of dialysis center staff	72%	★★★★☆
1.6	Rating of dialysis facility	73%	★★★★☆
1.7	Overall star rating	n/a	★★★★☆

n/a = not applicable

[*1] Survey results based on 29 or fewer completed surveys over the two survey periods will be reported as "Not Available" on DFCC.

Sample

TABLE 1: Patient Experience of Care based on ICH CAHPS (Fall 2020 – Spring 2021)^{*1,4}

ICH CAHPS survey results are reported for three composite measures and three global items. Linearized score and star rating for each composite measure and an overall star rating are also shown. The data include the two most recent semi-annual surveys. State and National averages are included to allow for comparisons. These measures are updated semi-annually in April and October.

Measure Name	This Facility	Regional Statistics ^{*2}	
		State	U.S.
ICH CAHPS ^{*3}	Fall 2020-Spring 2021	Fall 2020-Spring 2021	Fall 2020-Spring 2021
1a Number of Completed Surveys	56	19,954	201,625
1b Response Rate (%)	29	30	31
Composite Measures^{*3}			
1c Percent of Patients reporting- Kidney doctors' communication and caring			
Always	56	69	68
Sometimes	14	14	14
Never	30	17	18
Linearized Score	72	82	81
Star Rating	★☆☆☆☆	n/a	n/a
1d Percent of Patients reporting- Dialysis center staff care and operations			
Always	65	63	63
Sometimes	19	18	19
Never	16	19	18
Linearized Score	82	80	80
Star Rating	★★★★☆	n/a	n/a
1e Percent of Patients reporting- Providing information to patients			
Yes	80	80	81
No	20	20	19
Linearized Score	80	80	81
Star Rating	★★★★☆	n/a	n/a
Global Items^{*3}			
1f Percent of Patients- Rating of kidney doctors			
Most favorable	47	62	60
Middle favorable	27	25	26
Least favorable	26	13	14
Linearized Score	76	85	85
Star Rating	★★☆☆☆	n/a	n/a
1g Percent of Patients- Rating of dialysis center staff			
Most favorable	72	63	64
Middle favorable	20	26	25
Least favorable	8	11	11
Linearized Score	88	86	86
Star Rating	★★★★☆	n/a	n/a

(continued)

TABLE 1: Patient Experience of Care based on ICH CAHPS (Fall 2020 – Spring 2021)^{*1,4}(continued)

Measure Name	This Facility	Regional Statistics ^{*2}	
		State	U.S.
Global Items ^{*3}	Fall 2020-Spring 2021	Fall 2020-Spring 2021	Fall 2020-Spring 2021
1h Percent of Patients- Rating of dialysis facility			
Most favorable	73	69	69
Middle favorable	15	19	20
Least favorable	12	12	11
Linearized Score	87	87	87
Star Rating	★★★☆☆	n/a	n/a
1i Overall Star Rating	★★★☆☆	n/a	n/a

n/a = not applicable

[*1] See *Guide to the April 2022 Quarterly Dialysis Facility Care Compare Report, Section III*.

[*2] Values are shown for the average facility except for Number of Completed Surveys which is a total value.

[*3] Not shown if there are 29 or fewer completed surveys over the two survey periods.

[*4] Due to the suspension of users entering clinical data as a result of issues from the transition of CROWNWeb to EQRS, the sample for the 2021 Spring Sample is from new data provided by the ESRD National Coordinating Center (instead of CROWNWeb) and reusing the April-June 2020 clinical data provided prior to CROWNWeb closing.

Sample